
CUSTOMER NEWSLETTER – NOVEMBER 2017

PROPERTY TAX BALLOT MEASURE

We want to THANK YOU for your support and renewal of our fire protection local option levy. Ballot Measure 20-282 passed with an unofficial tally of 85.8% YES and 14.2% NO. This will continue our levy for an additional five years, taking effect once the existing levy expires.

EMERGENCY WATER CONTAINERS

We had a great day on November 7, and distributed over 300 water containers to help people prepare for an emergency. We still have some containers left over. We are selling the 3-gallon containers (slightly different than the picture) at our cost of \$5 each. You may call ahead to confirm we still have some available, but otherwise just stop by our office where you may purchase and drive off with up to four containers per household.



BOARD MEMBER SPOTLIGHT

Rainbow's Board of Commissioners meets monthly to adopt the policies that guide the staff and govern the District's customers. This month we would like to introduce you to:

Marla Casley -- Position #3, Term expires 6/30/2019



A native of Springfield, Marla attended Walterville and Moffit Elementary, Springfield Middle School, Springfield High School and LCC. Marla has worked at Oregon Community Credit Union since 1993. She is a Sales & Service Coach using her corporate training and management experience to facilitate staff training and development. She was appointed to the Budget Committee in 2007 and she has served on the Board since 2008. Marla and her husband, Ray, also a Springfield native, enjoy camping, fishing and hanging out with seven nieces and nephews.

Find us on the web at www.RWDonline.net or use the [Facebook](#) link for Rainbow-Water-District.

FREEZE PROTECTION TIPS FROM THE AMERICAN RED CROSS

Source: <http://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/winter-storm/frozen-pipes>

Water has a unique property in that it expands as it freezes. This expansion puts tremendous pressure on whatever is containing it, including metal or plastic pipes. No matter the strength of a container, expanding water can cause pipes to break. Pipes that freeze most frequently are:

- Pipes that are exposed to severe cold, like outdoor hose bibs, swimming pool supply lines, and water sprinkler lines.
- Water supply pipes in unheated interior areas like basements and crawl spaces, attics, garages, or kitchen cabinets.
- Pipes that run against exterior walls that have little or no insulation.

Follow these tips to protect your pipes from freezing:

- Drain water from swimming pool and water sprinkler supply lines following manufacturer's or installer's directions. Do not put antifreeze in these lines unless directed. Antifreeze is environmentally harmful, and is dangerous to humans, pets, wildlife, and landscaping.
- Remove, drain, and store hoses used outdoors. Close inside valves supplying outdoor hose bibs. Open the outside hose bibs to allow water to drain. Keep the outside valve open so that any water remaining in the pipe can expand without causing the pipe to break.
- Add insulation to attics, basements and crawl spaces. Insulation will maintain higher temperatures in these areas.
- Check around the home for other areas where water supply lines are located in unheated areas. Look in the garage, and under kitchen and bathroom cabinets. Both hot and cold water pipes in these areas should be insulated.
- Consider installing specific products made to insulate water pipes like a "pipe sleeve" or installing UL-listed "heat tape," "heat cable," or similar materials on exposed water pipes. Newspaper can provide some degree of insulation and protection to exposed pipes – even ¼" of newspaper can provide significant protection in areas that usually do not have frequent or prolonged temperatures below freezing.
- Consider relocating exposed pipes to provide increased protection from freezing.
- Keep garage doors closed if there are water supply lines in the garage.
- Open kitchen and bathroom cabinet doors to allow warmer air to circulate around the plumbing. Be sure to move any harmful cleaners and household chemicals up out of the reach of children.
- When it is very cold outside, 20°F or less, let the cold water drip from the faucet served by exposed pipes. Running water through the pipe - even at a trickle - helps prevent pipes from freezing.
- During very cold spells, keep the thermostat set to the same temperature both during the day and at night. By temporarily suspending the use of lower nighttime temperatures, you may incur a higher heating bill, but you can prevent a much more costly repair job if pipes freeze and burst.
- If you will be going away during cold weather, leave the heat on in your home, set to a temperature no lower than 55° F.

For additional tips and to view our weatherization brochure online, you may also visit the water conservation page on our website at rwdonline.net